

National Resource Management SERVICES

▶ RSM Monitoring ◀

Achieve Peace of Mind Knowing NRM is Watching the Store!

As part of your RSM install, you can choose from two different levels of monitoring service, Silver or Gold.

Silver Level

After the initial install, our expert technicians will 're-commission' your site by monitoring it for a one- to four-week time period.

Recommendations include:

- Proper temperature set points for maximum energy efficiency
- Energy efficient defrost intervals
- Equipment maintenance needs
- Business process changes such as scheduled temperature setbacks and equipment function settings
- Proper alarm configurations and settings

Following the 're-commission', NRM will train you to use your site to effectively manage your equipment and operations and save you money! On an ongoing basis, NRM will host and maintain all customer data and server software (including upgrades) at our secure site, freeing you from owning and maintaining expensive IT infrastructure. In addition, we will notify you if your site is experiencing communications problems.

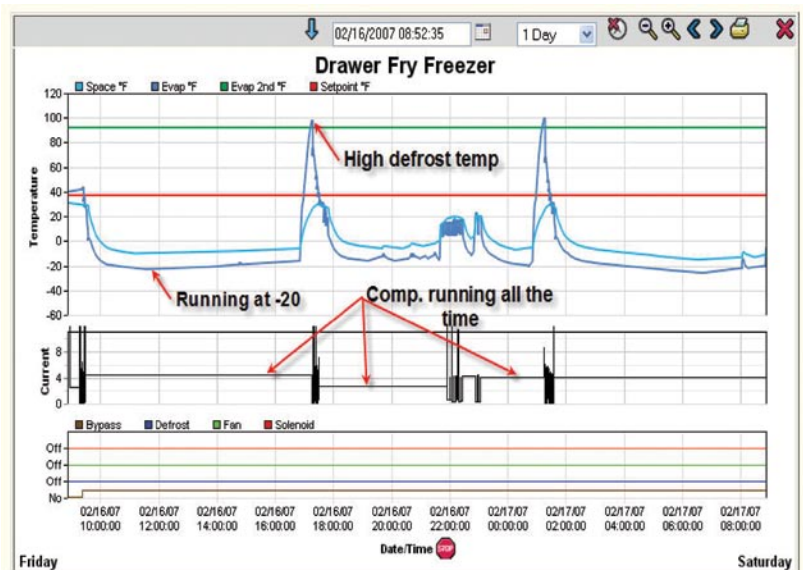
Gold Level

If you choose to upgrade your service to the Gold Level, you will receive all the features of the Silver Level, plus:

- Expert analysis of your site and RSM generated alarms on a monthly basis with a report that summarizes our findings with graphs, call-outs and recommendations
- Phone support, during regular business hours, for you or your service technician on all of your refrigeration, HVAC or lighting equipment controlled by RSM
- Review of alarm configurations and, if needed, recommend adjustments

Benefits of Gold Level

- Persistent Energy Savings!
- Reduction in Maintenance Costs!
- Increased Equipment Longevity!
- Service Call Avoidance!



Monthly reports include easy-to-read graphs with callouts that alert you to potential problems so they can be fixed quickly and efficiently. A sample graph is shown above.

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National Resource Management, Inc.